

## OVET Mission Statement

OVET is a well-established stevedoring company located in the estuary of the river Scheldt. The company is highly customer-focused and a committed partner, and as such offers an extensive package of tailor-made stevedoring & added-value services. OVET therefore acts as a valuable and reliable link in the logistics processes of its industrial customers.

By 2022, OVET aims to be a solid stevedoring company within the estuary of the Scheldt with an excellent reputation for stevedoring dry bulk and breakbulk, as well as supplying added-value services. OVET is already *the* benchmark for quality, flexibility, health & safety, and environmental protection.

In order to achieve its mission, OVET has deliberately opted for a Safety, Health, Environment & Quality (SHEQ) Management system, which is consistently being monitored by the SHEQ Department. To achieve its ambitions, OVET commits itself to the following:

- At all times, to guarantee the quality of its services and operating methods in line with the OVET standards that meet the customer's requirements at the very least, and even exceed them.
- At all times, to comply with the legislation and regulations in force for environmental protection, for internal and external health & safety, as well as for the processing of the goods entrusted to them.
- To perform its business activities in a sustainable way, in order to ensure that these have the least possible impact upon the environment in which OVET operates, and in so doing, to always make use of the best technologies available.
- To motivate the OVET workforce and to promote their development and skills in order to enable them to perform their work responsibly, whilst ensuring that the SHEQ requirements are met, and therefore provide them with the necessary training, equipment and information to consistently bear SHEQ in mind, and to carry out their duties accordingly.
- To consistently improve its services in terms of SHEQ by promoting intrapreneurship and ownership, and by ensuring a bottom-up approach.

In its daily operations, OVET observes the following core values:

- Goal-drivenness
- Responsibility
- Commitment
- Transparency
- Flexibility
- Entrepreneurial spirit

In this way, OVET aims to make its ambitions with regard to SHEQ clear to its customers, suppliers, and shareholders, as well as to the authorities and the local residents, not as something that happens purely by chance, but by consistently working towards this aim, and based upon firm agreements.

This mission statement is binding upon OVET. The management will ensure its implementation and will monitor the targets being met, whilst taking any fresh input and ideas for improvement into account, and taking decisions accordingly.

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Vincent Courtois